



OLIVARA BLOOMS

TERMS AND CONDITIONS

1. Scope of Services:

- The wedding florist - Olivara Blooms - agrees to provide floral design and arrangement services for the client's event.
- Services may include but are not limited to consultation, design conceptualisation, flower sourcing, arrangement creation, delivery, and setup at the event venue.

2. Consultation and Design:

- The Florist will schedule consultations with the client to discuss preferences, themes, colours, and any other relevant details for the floral arrangements.
- Design concepts and arrangements will be presented to the client, as required, for approval prior to the event.

3. Pricing and Payment:

- A detailed pricing breakdown will be provided to the client based on the agreed-upon floral design and services.
- To confirm a booking, a signed contract and a non-refundable deposit of £150 is required. or 10% of the final balance if the wedding is less than 6 months away from the time of booking. The deposit is fully redeemable from final invoice.
- The booking is only secured once the deposit has been received and the contract has been signed.
- 50% of the final payment is required to be paid 6 months before the wedding date. Should cancellation occur before this date, the initial deposit is non-refundable as this will cover consultation and admin charges. If cancellation occurs up to 120 days before the wedding or event, or agreed collection date (whichever ever comes first), 50% of payments made up to this point are refundable, or the date of the booking can be moved should the florist have no other bookings on the date the client requests to move the services too.
- For us to set up and pack down your event, there is a minimum spend of £700 within a 20 mile radius, and £1000 for events outside of 20 miles from Edwinstowe. There is no minimum spend for collection.
- Final payment + any additional rental deposit (if decor or rental flowers are included in the booking) is due one month before the event date or the collection of flowers, whichever ever date comes first.
- If the client fails to make the final payment by the due dates, the Florist reserves the right to cancel the order.
- After 6 months before the wedding date have passed, quotes can then only be reduced by 10% as the florist will begin to order items for the wedding.

4. Travel Charges - if applicable:

- This will be calculated on a bespoke basis for each booking depending on the location.
- 20 miles of travel are included on the day of event, and the day after to and from the venue. Any mileage after the first 20 miles from Edwinstowe, will be charged at 0.45p per mile + £20 per additional hour of travel time for the florist. Both journeys to and from your venue are chargeable.

5. Rental/ Returnable Items:

- To ensure we can offer the highest quality blooms and luxury arrangements at an affordable price, some of our flowers and arrangements are offered on a rental basis.
- All rental arrangements will be delivered on the morning of the wedding/ event, or at an alternative date agreed by the client and Olivara Blooms. These will be collected the morning after your wedding.
- Rental items should be returned with all of the hired blooms accounted for and in excellent condition. Normal wear and tear is expected.
- A refundable deposit is required to rent items from us. This is calculated on a quote by quote basis, depending on the amount of rental items being used. Deposits will be refunded within 10 days of the collection of the items.
- Damaged items or items that are missing upon collection are chargeable at cost price of making the item. All deductions will be communicated with the client before the deposit is returned. Usual wear and tear is expected.

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5. Flower Substitutions:

- The Florist reserves the right to substitute flowers of equal or greater value in the event of unavailability or poor quality of specific blooms.
- Reasonable efforts will be made to inform the client of any substitutions in advance.

6. Delivery and Setup - if applicable:

- The Florist will coordinate delivery and setup of floral arrangements at the designated event venue and time.
- The client must ensure access to the venue for delivery and setup.
 - £100 fee will be added for drop off, styling and collection of faux arrangements (£150 for hanging arrangements or custom installations), and a £50 fee for decor only set ups. A fee of £150 will be added for the delivery and styling of fresh florals, with an additional fee of up to £275 added for large projects which include installations being built on site. If florists are required to stay on site to move items, an hourly fee will be agreed at the quotation stage.

7. Liability:

- The Florist is not liable for damages or injuries resulting from the use or handling of floral arrangements after delivery and setup.
- The client assumes responsibility for ensuring the safety and proper handling of floral arrangements during the Event.

8. Force Majeure:

- The Florist shall not be liable for any failure or delay in performance due to circumstances beyond their reasonable control, including but not limited to acts of God, natural disasters, war, or government regulations

9. Sickness or emergency circumstances:

- The Florist will inform the client should they be sick or unable to service the event due to emergency circumstances as soon as possible. The florist will make their best endeavours to book another trained florist to service the booking.

By signing below, both parties agree to these Terms and Conditions.

Client's Name: _____

Client's Signature: _____

Date: _____

Florist's Name: Georgina Vickers-Hill

Florist's Signature: _____

Date: 01.2.2025

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